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## Welcome

### Introduction

PC

Thank you for choosing the AdderLink X-USBPRO or X-USBPRO-MS2 extenders which provide a very effective way to put distance between your computer and its peripherals.

The compact casings and ease of use of the modules belie the ingenuity of their operation. Using our proprietary transmission techniques we are able to reliably transfer more signals than ever before along a single length of Category 5, 5e, 6, 7 or 7a twisted pair cabling. What this means for you is that your video, audio, USB keyboard, USB mouse and two other USB channels are all readily and reliably available at up to 300 metres away.

Using the Adder X-USBPRO extenders does not mean that you need to compromise on functionality in any way. Our highly efficient transmission methods mean that CD guality sound and high video resolutions of up to 1920 x 1200 are fully supported. Any lag effects caused by long cable runs are easily eliminated using the intuitive video compensation system located within the remote module. Three equalisation bands allow you to ensure that every colour arrives at precisely the right time, ensuring a sharp image every time. The X-USBPRO-MS2 model uses an additional CATx connection to provide dual analog video links.

The USB connections are seamless allowing four full speed USB 2.0 devices to be used simultaneously with full support for disconnect/re-connect at any time without causing errors.

The Adder X-USBPRO extenders have been designed to be quick to install and totally transparent in operation: 'Fit and forget' is the motto. So whether you are extending your workplace or creating a cost-effective distributed audio visual system, the X-USBPRO extenders provide the power and flexibility to create the right solution.



analog video channel.

## Supplied items







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Power adapter and country- specific power lead for local module (if USB powering not possible) Part number: PSU-IEC-5VDC-2.5A

Rack mount plate for X-USBPRO module (useable for the local or remote modules) Part number: X-RMK-FASCIA



Rack mount chassis Part number: X-RMK-CHASSIS



Rack mount plate for X-USBPRO-MS2 module (useable for the local or remote modules) Part number: X-RMK-FASCIA-DUAL

## Installation

## Connections

Installation of the X-USBPRO modules is straightforward with minimal configuration requirements in most cases.

- Connections at the local module
- Connections at the remote module

#### Important

The X-USBPRO can be used with other USB hubs in the system, but please note that due to power constraints, the local unit should not be connected to the downstream port of a bus-powered USB hub. Additionally, X-USBPRO-MS2 local units must always be powered using their supplied power adapter. Please see page 8 for details.

## Mounting

The X-USBPRO modules offer two main mounting methods:

- Supplied four self-adhesive rubber feet
- Optional rack mount brackets see below





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#### Connections at the local module

- 1 Where possible ensure that power is disconnected from the computer system to be connected.
- 2 Use the supplied video lead to link the video input socket of the local module to the video output port of the computer.





3 Use the supplied USB cable to link the USB socket of the local module to a vacant USB socket on the computer.



Note: Do not use USB cables longer than 3 metres to connect the local module to the computer.

#### Important

The X-USBPRO can be used with other USB hubs in the system, but please note that due to power constraints, the local unit should not be connected to the downstream port of a bus-powered USB hub. Additionally, X-USBPRO-MS2 local units must always be powered using their supplied power adapter. Please see page 8 for details.

- 4 Optionally connect an audio link from the computer's speaker port to the audio input port on the local module. To local speakers From audio port
- 5 Optionally connect local speakers to the audio output port on the local module.



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To local

video display

To secondary video display

> To primary video display

[MS2 variant only] Optionally connect a

second local video display to the upper

socket on the MS2 local module.





6 Optionally connect a local video display to the video out feed-through connector on the local module.



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#### Local module power connection

The standard X-USBPRO and the X-USBPRO-MS local modules differ in the way that they are powered:

- The X-USBPRO local module is designed to derive its power from the host computer via the USB connection. If this is not possible, then use an optional Adder power adapter (part number: PSU-IEC-5VDC-2.5A), available from your Adder stockist
- The X-USBPRO-MS2 local module always requires the use of a power adapter and hence two power adapters are supplied with all X-DVIPRO-MS2 units.

#### For all X-USBPRO-MS2 and optionally for X-USBPRO units:

- 1 Connect the output lead of the optional power adapter to the socket labelled '**POWER**' on the local module. X-USBPRO: Use an optional 0 power adapter only if power from the host (via USB) is not possible. Note: After all connections are made, power up the monitor and the REMOTE module first (followed by the LOCAL module, if using the X-USBPRO-MS2 variant) and then switch on the computer. 0 0 X-USBPRO-MS2: Use the supplied power adapter for all installations.
- 2 Insert the IEC connector of the separate power lead into the corresponding socket of the power adapter.

3 When all other connections have been made at the transmitter and receiver

modules, connect the other end of the power cable to a nearby earthed



power outlet.

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#### Connections at the remote module

1 Place the remote module adjacent to the user location.











7 Attach the IEC power lead to the power supply body and insert the mains plug of the lead to a nearby earthed power outlet.





#### Dual user configuration

You can combine two Adder X-USBPRO (or X-USBPRO-MS2) extender sets to create a dual user configuration. Such an installation would allow a single computer to be controlled from two different positions, with each position receiving the same audio visual output and having equal and concurrent control over the computer. Arbitration between the two positions is handled by the computer's USB system and so this arrangement is better suited to situations where two users would not often require simultaneous access.





Most of the connections are similar to the standard configuration. The main difference is in the links to the second local module. Use an audio link lead to connect the audio out socket of the first local module to the audio in socket of the second. Similarly, use a video link lead to connect the video out and video in ports. The second local module then requires its own USB link directly to the computer. In all other respects follow the standard instructions to connect CATx links and all of the remote module connections.



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#### Video display (DDC) information

The Display Data Channel (or DDC) is an industry standard scheme that allows video displays to declare their capabilities to the computer's video adapter circuitry, allowing the latter to optimise their outputs accordingly. Since the widespread adoption of the scheme, video adapters have become increasingly dependent on receiving relevant DDC information during startup, before they will output anything more than a rudimentary video signal.

It is not possible to transmit DDC data back from the video display that is attached to the remote module to the computer's video adapter. Therefore, during startup of the local module, it will search for a video display connected to its local feed-through connector:

- If a local video display is found, its DDC information will be compared to the information already stored and, if different, will be copied, stored and presented to the video adapter upon request.
- If no local video display is found, the local module will make available its previously stored set of DDC parameters to the video adapter upon request; or, if none were stored, a default set.

In either case, the DDC information taken by the video adapter will be used to determine the video output that is sent via the X-USBPRO modules to the remote video display.

If you find that the default DDC information is not completely suitable for your remote display, try temporarily connecting your remote display to the video out port of the local module. When the local module is powered up, it will read and store the DDC information from your display. You can then return the display to its remote position and the new DDC information will be used at every power on.

Note: For MS2 variants, the dual video channels are handled seprately. Therefore, if you wish to capture both sets of DDC information, you will need to temporarily connect both of your remote video displays to the video output ports of the local module.

#### **DDC indications**

When power is first applied to the local module (either from the computer's USB port or an optional power adapter) it will search for valid DDC data on its video out connector. During this process, the green indicator (built into the link connector) will flash to indicate its progress:



- If no valid DDC information is located, the green indicator will give one very short flash, representing an attempt to read data. No changes will be made to the information already stored within the local module.
- If the DDC information is the same as that already stored, no change will be made and the green indicator will give one single flash as the information is checked and normal operation resumes.
- If different DDC information is located, the green indicator will flash rapidly for 2 to 3 seconds while the new information is stored. A single flash will then be given as the information is checked and normal operation resumes.

The local module's green indicator also provides fault indications to assist with troubleshooting:

- Two flashes Checksum error prior to copying no information will be programmed.
- Three flashes Too much data to fit into the module the module can hold a maximum of two pages of DDC information.
- Rapid flashing followed by four flashes data was lost during copying the default data was substituted. Repeat the power on process.
- Rapid flashing followed by five flashes Checksum error during copying the default data was substituted. Repeat the power on process.

#### Video compensation

The X-USBPRO modules include a video compensation system that allows you to get the best results from your remote video display(s). Using this special mode you can configure:

- Cable type Select the type of link cable used.
- Cable length Enter the length of the link cable.
- Video gain Alter the signal gain for the image.
- **Colour skew** Adjust the timing of each colour to fine tune the image.
- Expert mode Please contact Adder technical support for details.

#### What is skew and why is compensation needed?

The twisted pair cabling supported by the X-USBPRO modules consists of four pairs of wires per cable, three of which are used to convey red, green and blue video signals to the remote video display. Due to the slight difference in twist rate between these three pairs, the red, green and blue video signals may not arrive at precisely the correct times. This is visible as separate colour shadows on high contrast screen images. This effect is particularly apparent when using higher screen resolutions and some types of category 5e cables.

The video compensation system within the remote module allows you to delay or advance the timing of any of the colour signals so that they all arrive at the display at the correct times.

Take a close look at a locally connected display. From left to right, groups of pixels are usually arranged in the order: R / G / B and the signals must arrive in the correct order to obtain the optimum screen image. The Adder skewtest.exe pattern (on the supplied CD-ROM) in particular helps to highlight the pixel layout by showing very narrow horizontal and vertical lines.

#### Test images while compensating

For best results while adjusting video compensation, arrange a combination of elements on the remote display. We suggest the following:

skewtest.exe

test pattern showing its RGB

crosses. In this case, the green signal can be

seen out of line with the

- Roughly half of the screen to display standard operating system colour icons on a mid-green wallpaper.
- A quarter screen of the Adder skewtest.exe pattern (available on the supplied CD-ROM).
- A quarter screen of standard black text on a white background.

Note: You need to set all of the above BEFORE entering video compensation mode because the USB keyboard will be isolated from the computer.

#### To enter video compensation mode

- 1 Ensure that the two X-USBPRO units are connected to the computer and powered on. A USB keyboard must be connected to the remote unit.
- 2 Arrange your test images on the remote screen. Please refer to the section 'Test images while compensating' shown bottom left.
- 3 On the remote unit, click the miniature switch **1** to its ON position.





The indicators on the keyboard linked to the remote unit will begin to flash in sequence.

Also, the green indicator adjacent to the CATx link socket will flash.

Note: During video compensation mode, the keyboard and any other connected USB devices will be temporarily isolated from the computer.

You are now at the **standby level** within video compensation mode.

From standby, you can choose which adjustments to make. Generally you should set the cable type and cable length options first. Then, if necessary, use the video gain and colour skew adjustments to fine tune the remote video image.

#### Please see the next page for details about each adjustment >>>

When your adjustments are complete, return the unit to normal operation as described below:

#### To exit video compensation mode (return to normal operation)

- 1 Ensure that you are at standby level by exiting from any adjustment options.
- 2 On the remote unit, return the miniature switch **1** to its OFF position.
- All USB devices will be reconnected to the computer and normal operation will continue.



#### Video compensation (continued)

Once you have <u>entered video compensation standby level</u>, you can choose which adjustments to make. Generally you should set the cable type and cable length options first. Then, if necessary, use the video gain and colour skew adjustments to fine tune the remote video image.

**MS2 variants** By default, all video compensation changes that you make will affect both channels equally. If you wish to adjust the channels separately:

- Enter <u>video compensation standby level</u>. The green indicators on both link sockets of the remote module will flash.
- From standby, press H. The keyboard indicators will alternate between the Num Lock and Scroll Lock, and the Caps Lock. Press 1 or 2 to select the primary or secondary video display, respectively. The green indicator of the link socket corresponding to the chosen video channel will flash (lower=primary, upper=secondary), the other will remain on.
- Make the required compensation changes to the chosen video channel using the techniques described below.
- To return to using both channels, from standby, press **H** and then press **O** The green indicators of both link sockets will flash.

#### To set the cable type

- a From standby, press **C**. The Num Lock and Caps Lock indicators will flash.
- b Type the number that corresponds to the category of link cable used:



- Press 1 for Cat 5 Press 4 for Cat 7
- Press 2 for Cat 5e
  Press 5 for Cat 7a
- Press 3 for Cat 6
- c Press **Enter** to save the value and return to standby. Alternatively, press **Esc** to discard any change and return to standby.

#### To set the cable length

a From standby, press **L**. The Caps Lock and Scroll Lock indicators will flash.



- b Use the keypad to enter the cable length in metres.
- c Press **Enter** to save the value and return to standby.

Alternatively, press **Esc** to discard any change and return to standby.

Note: You can also increase or decrease the cable length setting from the standby level (and view the resulting change in screen image quality) using 1 and 1 respectively. If necessary, press Home to return to a neutral setting. Such adjustments to the cable length setting are saved automatically.

#### To adjust video gain



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a From standby, use ← and → to decrease or increase the gain level. If necessary, press Home to return to a neutral setting. Gain adjustments are saved automatically.

#### To adjust colour skew

You will only need to use these adjustments if the video image is not sharp after adjusting the cable type and length. Before entering video compensation mode, display the suggested screen content (see Test images while compensating on the previous page). Look for colour fringes adjacent to the displayed icons and text. Also check the skewtest.exe image to confirm whether the red, green and blue crosses are all vertically aligned.

- a From standby, press either **A**, **G** or **B** depending on which colour needs to be adjusted. The Num Lock, Caps Lock or Scroll Lock indicators will flash for the Red, Green and Blue channels respectively.
- b Use ← and → to adjust the delay for the chosen colour while watching the results on the remote video display.



Note: If the screen goes blank during adjustment, either press the opposite arrow key to the one you last pressed or press **Home** to reset all delays.

c Press **Enter** to save the setting and return to standby.

Alternatively, press **Esc** to discard any change and return to standby.

#### To exit video compensation mode (return to normal operation)

- 1 Ensure that you are at standby level by exiting from any adjustment options.
- 2 On the remote unit, return the miniature switch **1** to its OFF position.

All USB devices will be reconnected to the computer and normal operation will continue.

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# Operation

## General use

In use, the X-USBPRO (and X-USBPRO-MS2) modules should be transparent - the system and its peripherals should operate exactly as normal, the only difference being that they are now up to 300 metres apart.

In some installations, you may see some 'shadows' to the right of high contrast screen characters. This can be caused by an incorrect video compensation setting and it may be necessary to make adjustments to correct this. Please see <u>Video compensation</u> in the 'Installation' section.

## Dual user arbitration

When using two sets of X-USBPRO modules to allow two users to access a single computer, be aware that arbitration between the users is handled by the USB sub-system of the computer. Unlike with other Adder products, this means that both users can control the computer at exactly the same time and the resulting keyboard and mouse influences will be an amalgam of the two inputs - i.e. a mouse move to the right by one user will cancel out a simultaneous left mouse move by the other. The same is also true when the local module has feed-through peripherals attached to it, adjacent to the computer.

For this reason, the X-USBPRO dual user arrangement is better suited to situations where two users would not often require simultaneous access.

## Peripheral operation

### USB

Each X-USBPRO remote module provides four USB outlets, each of which can support USB 2.0 peripherals at speeds up to 12Mbps. The X-USBPRO appears to the computer as a four port USB hub.

If the link between the modules is interrupted, any connected USB peripherals will be automatically disabled and re-enabled once the connection is restored.

[MS2 variant only] Note: When connecting four USB devices to the unit, ensure that their total power requirements do not exceed 1700mA (1.7A). The USB standard states a maximum allowable current draw of 500mA (0.5A) per device, although most devices remain well below this limit - USB keyboards and mice typically require 100mA. Each X-USBPRO contains a self-resetting fuse that will prevent damage by shutting down the unit if the total power draw becomes excessive.

## Further information



### Getting assistance

- Adder Technology website www.adder.com
   Check the Support section of our website for the latest solutions and driver files.
- Email *support@adder.com*
- Fax in the UK: 01954 780081 in the US: +1 888 275 1117
- Phone in the UK: 01954 780044 in the US: +1 888 932 3337

## Troubleshooting

#### **Status indicators**

The green indicators built into the link connectors on each module provide useful feedback regarding the connection and power status:

#### During startup (of the local module)

- One very short green flash: no valid DDC information available from a locally connected video display, no changes made to stored DDC information.
- Single green flash: DDC information being read from a locally connected video display, but no changes made to stored DDC information.
- Rapid green flash for 2 to 3 seconds, followed by single flash: New DDC information being read and stored from a locally connected video display.
- Two green flashes Checksum error prior to copying no information will be programmed.
- Three green flashes Too much data to fit into the module the module can hold a maximum of two pages of DDC information.
- Rapid green flashing followed by four flashes data was lost during copying the default data was substituted. Repeat the power on process.
- Rapid green flashing followed by five flashes Checksum error during copying the default data was substituted. Repeat the power on process.

#### During operation (of either the local or remote module)

- Continual yellow: Valid CATx link to other module sensed (on MS2 variants, only the indicator of the **lower** link connector is used for this purpose).
- Continual green: Correct power input sensed.

#### Important

The X-USBPRO can be used with other USB hubs in the system, but please note that due to power constraints, the local unit should not be connected to the downstream port of a bus-powered USB hub. Additionally, X-USBPRO-MS2 local units must always be powered using their supplied power adapter. Please see page 8 for details.

Adder Technology Ltd warrants that this product shall be free from defects in workmanship and materials for a period of two years from the date of original purchase. If the product should fail to operate correctly in normal use during the warranty period, Adder will replace or repair it free of charge. No liability can be accepted for damage due to misuse or circumstances outside Adder's control. Also Adder will not be responsible for any loss, damage or injury arising directly or indirectly from the use of this product. Adder's total liability under the terms of this warranty shall in all circumstances be limited to the replacement value of this product.

If any difficulty is experienced in the installation or use of this product that you are unable to resolve, please contact your supplier.

## Safety information

- For use in dry, oil free indoor environments only.
- Do not use to link between buildings.
- Ensure that all twisted pair interconnect cables are installed in compliance with all applicable wiring regulations.
- Do not connect CATx link interfaces (RJ45 style connectors) to any other equipment, particularly network or telecommunications equipment.
- Warning the power adapter contains live parts.
- No user serviceable parts are contained within the power adapter do not dismantle.
- Plug the power adapter into an earthed socket outlet close to the module that it is powering.
- Replace the power adapter with a manufacturer approved type only.
- Do not use the power adapter if the power adapter case becomes damaged, cracked or broken or if you suspect that it is not operating properly.
- If you use a power extension cord with the remote module, make sure the total ampere rating of the devices plugged into the extension cord do not exceed the cord's ampere rating. Also, make sure that the total ampere rating of all the devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Do not attempt to service the modules yourself.
- The power supply can get warm in operation do not situate it in an enclosed space without any ventilation.



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### **Radio Frequency Energy**

A Category 5 (or better) shielded twisted pair cable must be used to connect the units in order to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

All other interface cables used with this equipment must be shielded in order to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

#### European EMC directive 2004/108/EC

This equipment has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in the European standard EN55022. These limits are designed to provide reasonable protection against harmful interference. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio or television reception. However, there is no guarantee that harmful interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to correct the interference with one or more of the following measures: (a) Reorient or relocate the receiving antenna. (b) Increase the separation between the equipment and the receiver. (c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. (d) Consult the supplier or an experienced radio/TV technician for help.

#### FCC Compliance Statement (United States)

This equipment generates, uses and can radiate radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio communication. It has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in Subpart J of part 15 of FCC rules, which are designed to provide reasonable protection against such interference when the equipment is operated in a commercial environment. Operation of this equipment in a residential area may cause interference, in which case the user at his own expense will be required to take whatever measures may be necessary to correct the interference. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

#### Canadian Department of Communications RFI statement

This equipment does not exceed the class A limits for radio noise emissions from digital apparatus set out in the radio interference regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le règlement sur le brouillage radioélectriques publié par le ministère des Communications du Canada.





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